

January 25, 2023

Dear Catholic Charities Transportation Riders:

Catholic Charities has been providing transportation services throughout the Stanislaus community for many years. After much review and analysis, Catholic Charities and MOVE have worked together to create a plan to transition the operation of this vital service to MOVE. As an agency specializing in transportation, MOVE is prepared to operate this service and to introduce refinements that should benefit all current and new riders. MOVE's experience in operating transportation services for seniors, veterans and persons with disabilities will contribute to the continuation of the same attention to customer needs as has been provided by Catholic Charities.

This transition is planned for July 1, 2023. In the months prior to that date, MOVE and Catholic Charities will work closely to ensure that there is no disruption to your vital service.

How does this affect you? This is what you can expect:

- The same great service with drivers taking you to your destination and customer service agents that help you reserve the trip.
- Service by many of the same people that serve you today; discussions are underway to transition some or all of the current Catholic Charities employees
- No immediate changes are planned regarding the way that the service operates; as with any transition, minor issues may arise at that time; we ask everyone to be patient with us

For additional information, feel free to call:

Annette Ramirez
Catholic Charities
209-593-6112

Hayley Vieyra
MOVE
209-672-1143 x 56883



We recommend that you stay in touch with both Catholic Charities and MOVE through their websites for periodic updates.

- Catholic Charities: www.ccstockton.org
- MOVE: www.movestanislaus.org

Every effort is being made both by Catholic Charities and MOVE to make this transition as easy as possible for each of you. If you have questions for either of our agencies, please contact us directly as indicated below.

Catholic Charities: (209) 593-6112

MOVE: (209) 672-1143 ext. 56883

Thank you for your understanding and your patience as we work through this transition.

Sincerely,

Martha Arevalos
Executive Director
Catholic Charities

Philip McGuire
Chief Executive Officer
MOVE